



*Shoshone-Bannock Tribes*  
**SOLID WASTE PROGRAM**

**OFFICE USE ONLY**

Water & Sewer Attached: Yes / No

Account #: \_\_\_\_\_

WO #: \_\_\_\_\_

- ☐ New Service
- ☐ Update – Second Service Container
- ☐ Update – Damage Replacement
- ☐ Update – Billing Status Change
- ☐ Resume Service

# RESIDENTIAL SERVICE AGREEMENT

**Tribal water, sewer and curbside waste collection are cooperatively billed to property lot owner, rental tenants and individual family members cannot establish separate service accounts.**

## BILLING INFORMATION

Name: \_\_\_\_\_ Shoshone-Bannock Tribal Member? Yes / No  
Billing Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Contact Telephone: \_\_\_\_\_ Email: \_\_\_\_\_  
Driver's License / Tribal ID #: \_\_\_\_\_ DOB: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

## SERVICE LOCATION

House #: \_\_\_\_\_ Street Name: \_\_\_\_\_ Nearest Cross Road: \_\_\_\_\_  
House Description (list color – is it a trailer or foundation house?): \_\_\_\_\_  
Number of Containers Requested: \_\_\_\_\_ Dogs on Location? Yes / No

## GENERAL INFORMATION

- Solid Waste is closed on Thanksgiving, Christmas and New Year's Day; modified collection routes are listed on monthly billing statement and Tribes social media pages.
- Collection route may be delayed during severe weather/sub-zero temperatures. If route cannot be completed before dark, collection will follow next business day (weather permitting).
- Have container curbside by **8:00 am**, drivers cannot delay route or turn around for late pull outs.
- Drivers cannot exit truck to resituate containers, loosen wedged material or pick up scattered debris.
  - Ensure cart has a 5' clearance area – away from vehicles, mailboxes and power poles.
  - Cart should open towards the street to prevent lid damage.
  - Break down boxes and don't overstuff container.
  - Bag waste and restrain dogs on designated collection day.

## TERMS AND CONDITIONS OF USE

- Service rate is \$20.00 per container, per month; \$20.00 fee will be applied to account for container delivery. Rates and fees are subject to change, per resolution of the Fort Hall Business Council.
- Billing is processed the last day of each month and due 21 days after.
- Container will be reclaimed at 90 days past due; \$20.00 reclaim fee will be applied to account.
- Shoshone-Bannock Tribal member elders, **62 years and older**, are exempt from initial service rate. Second household container is billable at \$20.00 per month, with applicable delivery fee.
  - Service rate does not automatically change upon birthdate. It is the account holder's responsibility to submit updated service agreement and copy of Tribal ID.
  - Requested elder service location must match physical address listed on Tribal ID.
  - Penalty fees for misuse or damaged containers are applicable, regardless of billing status.
  - Landlords do not receive discounted service rates for elderly tenants.
- Customer agrees to provide proper care and safe keeping of waste container. Customer will be liable for damage beyond of reasonable wear and tear. Accounts with missing or destroyed containers will be billed \$100.00 replacement fee.
- Customer agrees to restrain dog during service delivery and collection. Customer acknowledges that unrestrained animals may be sprayed with eye irritant.
- Customers in Lincoln Creek and various side lanes of the reservation require manual hand collection, bagging of waste material is required, loose debris will not be removed from container.
- Residential waste containers are intended for general household waste only:
  - No construction debris or tree limbs
  - No sealed pressure vessels or flammables
  - No florescent light tubes
  - No dead animals
  - No wet paint, pesticides or herbicides
  - No vehicle fluids – gas/oil/antifreeze
  - No dirt, gravel or bricks
  - No tires
- **NO FIREPLACE ASHES** – commercial truck fire caused by ashes or burned debris will result in immediate termination of service; customer will be liable for commercial truck damage, emergency response, clean-up and container replacement costs.
- Customers who violate conditions of use will be penalized:
  - **1<sup>st</sup> Violation** – container reclaim and \$20.00 penalty fee, service agreement update required.
  - **2<sup>nd</sup> Violation** – container reclaim and \$40.00 penalty fee, service agreement update required.
  - **3<sup>rd</sup> Violation** – permanent termination of service.

## ACCEPTANCE

With my signature, I affirm that I have read, understand and accept the terms above. I authorize Solid Waste employees to enter property for container delivery, replacement and reclaim.

Printed Name: \_\_\_\_\_

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_